



Thank you for your patience as we continue to navigate the changes required of us to best serve our shoppers. Food sourcing remains a challenge, but we are working hard to find solutions. Please see the update below.

Beginning in July 2025, each household can schedule their one shopping visit as normal. However, we are working each week to bring in additional food. Towards the middle of the month, appointments will be available for anyone wishing to make an appointment, even if they have already shopped once. These specific dates are listed below. There is still a maximum visit of twice a month, with visits at least one week apart.

This isn't a return to our normal twice-a-month visits, but we hope it is a compromise for those shoppers who may need additional support while still allowing new shoppers opportunities to receive an appointment. Not everyone will be able to shop twice a month because there may not be enough appointments to accommodate everyone.

As a reminder, the Welcome Pantry is designed to help you stretch your budget further. It should not be used to replace your trips to the grocery store. For additional support, shoppers are encouraged to utilize other food resources in Freeborn County. You can pick up a food resources handout at our office or find the complete list on our website.

Appointments for an additional 2nd visit will open at approximately 11:00 am. You may schedule online or during our summer office hours on Mondays/Wednesdays 11:00 am - 1:00 pm (summer office hours are through the end of September 2025 and will be updated October 2025). These are the dates they will open: July 21st, August 18th, and September 22nd.

If you have questions about these changes, you may email welcomepantry@unitedwayfc.org or drop a note in our white drop-box outside our door. For additional resources, please call [2-1-1](tel:214) from your phone for our 24/7 referral hotline.

